

September 4, 2020

Dear Residents and Families,

Each week this communication builds on previous communications, as well as it tries to capture the fluid changes of the week. Please feel free to read the earlier communications on our website at: www.samaritancampus.com

Families have also found our Communication Hotline to be helpful. Check it out at 335-4599.

All residents and staff were again tested on Wednesday of this week. We are awaiting a few more results- the majority of the results are back as of this afternoon and so far all are negative. Generally, we have most of the results within 48-72 hours of when the lab (in Middleton, WI) receives the tests.

Testing strategies and frequencies continue to be discussed at the federal level and also based on the County statistics. We anticipate that we will be going to twice weekly testing for staff and potentially less than weekly for residents (based on the anticipation of residents remaining COVID free.)

*Cumulatively, since early August, we have had **two residents and six staff test positive**. We had no cases from the beginning of March through early August. Residents and staff are all out of their isolation/quarantine period and are back to baseline.*

We WILL be in contact with any resident (or their responsible party/POA) if they have a positive test AND/OR if there would be known contact with either a positive resident or staff member. Although it is human nature to want to know who these individuals are and what floor they might live on or work, we cannot share that information due to privacy issues. You WILL be contacted if there are concerns or known contact.

We are thankful for adequate supply of personal protective equipment; masks, gowns, gloves, goggles, hand sanitizer ...This is a job in itself to ensure that we are covered (literally and physically)!

Virtual visits are picking up in frequency due to our current hold on patio visits. Ideally we appreciate families going on line and signing up. Please reserve a time with our Therapeutic Recreation staff by <https://www.signupgenius.com/go/60b0f44acaa22a3fc1-messenger>

We know these do not replace seeing your family in person – but hopefully these help in the meantime. Staff assist the resident on the facility end. Sometimes it is just nice to have resident hear the voice of families. Wednesday residents had wine and cheese and an afternoon movie – ask about that! Also our new Music Therapist is making her rounds around the campus. Siqi has a beautiful voice – and fills the halls and lounges with her voice and one of her many instruments. Residents join in along the way!

As deliveries at the front door and requests to do virtual visits increase we are appreciative of you understanding that staff are doing their best to get all scheduled. If you have food items that need attention (hot or cold) please try to get

these to the facility before 5:30 on weekdays and 3:00 PM on weekends. Staff are attending to resident needs and cares and although not impossible, it is difficult for them to leave the resident floors. Our main delivery times for items are at 11:00am and 4:00pm.

We appreciate your trust – and your willingness to ASK when you have concerns and questions.

If you have more specific questions related to your resident – please contact the floor nurse and/or Nurse Manager or the Social Worker.

Please stay safe; socially distance, and follow all recommended practices to help stop the spread.

Thank you,

Mari Beth Borek

Mari Beth Borek, NHA
Campus Administrator